



Water Facilities Services Ltd

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Adrian MacLaughlin  
Managing Director  
Concordia Property Developments  
16-20a Browning Street  
Stafford  
ST16 3AX

WD/0416/09/DW

24<sup>th</sup> August 2009

Dear Adrian

### **RE: Office Transfer to Dunston Business Village**

Three months ago in May 2009 we made a monumental decision to look for New “Posh” Business Premises in the Stafford area.

On a Sunday within a few clicks of a mouse we found Dunston Business Village. Way ahead of it's local competition in terms of customer focused marketing.

Still on a Sunday we contacted the owner on his Mobile and viewed the Business village next day.

After a couple of meetings and some promptly drawn up contract documents we entered into a rental agreement for Barn 8 Ground Floor. We moved in mid June.

We have all been 100% delighted with our decision, the support we have received in terms of site access, security, communications, networking, and internet access has been superb.

The working environment is a good blend of modern office luxury with a countryside feel about it. The fabric of the building is high quality, the courtyards look smart and customer tempting, we feel proud to be here and we look forward to visits from customers, suppliers and remote staff.

We have been able to upgrade our computer network to a new server facility with full remote back up through the business village. Cleaning staff are available through DBV, and we even have a visiting Milkman!

DBV offers a flexible structure in terms of office space and rental charges giving us the confidence that we will be secure here through our planned business expansion.



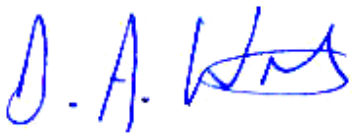
◆ Legionella Risk Assessment ◆ Remedial Works ◆ Monitoring & Sampling ◆ Boiler Treatment ◆ Cooling Towers  
◆ Closed Circuits ◆ Process Water Systems ◆ Pre-Treatment Plant ◆ Dosing & Control Equipment ◆ Chemical Storage & Handling  
◆ Pre-Commission Cleaning & Disinfection Ser

Water Facilities Services Ltd Registered in England & Wales No. 5049856

We look forward to the continued development of DBV and we are excited by the plans going forward. We would recommend this location for companies who value their staff, and their customers and who want to work in the best possible business environment.

Thank you for your support, friendly staff and commitment to US.

Yours sincerely  
For & on behalf of  
Water Facilities Services Ltd

A handwritten signature in blue ink, appearing to read 'D. A. Wills', with a stylized flourish at the end.

Dan Wills  
Managing Director

Yours sincerely  
For & on behalf of

Water Facilities Services Ltd

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**Dan Wills**  
**Director**